

Share your views of Equipment Service



Healthwatch Wiltshire is looking for people to share their experiences of the county's Community Equipment Service.

We're working with Medequip, which provides equipment such as walking frames, wheelchairs and hoists, to find out what people think of the service, what they like about it and what they think could be improved.

Stacey Sims, Healthwatch Wiltshire Manager, said: "Our survey looks at all aspects of the Community Equipment Service, from the information you're given about your equipment to how it's delivered and installed in your home, serviced and collected."

"Everything we hear will be shared with Medequip and anyone who gives their feedback is welcome to join an online forum which will help shape the way the equipment service is developed in the future."

Michaela Harris, Medequip's General Manager for the South West and Suffolk, said: "We're delighted to be working with Healthwatch Wiltshire on this project and I would urge

anyone who has used our service to give their feedback so we can understand what's working well and where we need to make improvements."

Jessica Mitchell, Senior Commissioner for Adult Services at Wiltshire Council and **Hannah Massey**, Commissioning Manager for Bath and North East Somerset, Swindon and Wiltshire Clinical Commissioning Group, said: "The survey will play an important part in making sure that the community voice is central to the continued development of the service."

"This is a great opportunity for people to have their say and help ensure that the people of Wiltshire have continued support from a quality service. We would therefore like to take the opportunity to thank people in advance of completing the survey and thank Medequip and Healthwatch Wiltshire for all their support."

[Share your experience online](#) or call us on 01225 434218 to complete the survey over the phone or to ask for a paper copy to be sent to you. All feedback is anonymous.